## Digital Inequities and Disparities

## Technology Access for Michigan Students

Access to and use of the Internet is a fundamental part of everyday life for Americans; however, not every family or community has the same level of access. Examples of digital disparities are evident in many places across the country and for different subgroups—with circumstances intensified in low-income urban and rural communities. Past research has shown that the lowest-income households in the United States have the lowest Internet broadband subscription rates and access for Black and Hispanic households trails White households. These digital inequities have significant social, economic, and learning costs, both for families.

During the school year, millions of children depend on their schools to provide access to the Internet. The current public health crisis has brought renewed attention to the digital divide. Students in technology-deficient circumstances do not have the necessary tools or access to complete their coursework. This digital divide is a concern both in the short term, as schools respond to the immediate crisis, and in the long term, in terms of districts plans to support learning at a distance during future disruptive events. Beginning in April 2020, Michigan school districts need to have detailed continuity-of-learning plans in place to be able to respond to the learning needs of their students. The needs include but are not limited only to technology.

Distance learning via online, virtual approaches has become the dominant model. In rare instances, school districts were able to seamlessly switch from in-person to online instruction. Many of those districts were implementing 1:1 technology and device allocation before the crisis. However, in most under-resourced school districts and communities across the country, access to devices as well as broadband service is insufficient to support widespread virtual education.

Unequal access represents another opportunity gap for students. A recent report from the Quello Center at Michigan State University found that a lack of broadband and an increasing dependence on cell phones for home Internet access was harming rural Michigan students even before the crisis. The study raised an important consideration about the quality of access and the type of services students rely on to complete homework.

### What does access in Michigan look like?

To better understand disparities and inequity in access to computers, Internet, and broadband, Public Policy Associates, Inc. (PPA) utilized existing data from the American Community Survey (ACS) provided by the U.S. Census Bureau. Using the most recent data available from 2018, this brief investigates differences in access statewide, for different subgroups, for metro vs. non-metro areas, for regions of the state, and to understand how Michigan compares nationally. Please refer to the technical appendix, which discusses definitions and research considerations.



"In simple terms, digital equity means all students [should] have adequate access to information and communications technologies for learning and for preparing for the future—regardless of socioeconomic status, physical disability, language, race, gender, or any other characteristics that have been linked to unequal treatment"

(Solomon, 2002)



Nearly all (95 percent) of school-aged children in Michigan are in households that have some sort of Internet access, and 91 percent have a computer in the home; however, only three quarters (76 percent) have what can be classified as high-speed Internet access.

By all three measures Michigan ranks behind many other states: 28th in Internet access, 30th in computers, and 33rd in broadband.

If equal access to virtual learning is defined as living in a household with a computer and high-speed Internet access, then approximately 419,000 Michigan students lack access to online instructional technology. This is in keeping with the Michigan Department of Education's recent estimate that approximately one-third of all students in Michigan currently do not have the necessary tools for online learning at home. vi

#### **Disparities Exist**

Detailed data within Michigan suggests substantial disparities in technology access for various population groups.

In particular, Black students are statistically significantly less likely to have access to the Internet at all (88 percent vs. 96 percent for White students), computers (76 percent vs. 94 percent), and broadband (62 percent vs. 77 percent).

Hispanic students also face substantial barriers, with a lower proportion having access to computers (88 percent) and broadband (73 percent).

Children in Michigan living below the poverty line are also much less likely than their peers to have access to the Internet (88 percent vs. 97 percent), computers (75 percent vs. 94 percent), or broadband service (57 percent vs. 80 percent).

#### **Geography Matters**

As might be expected, access to technology is also connected to where a student lives. Although there are minor differences across parts of the state for Internet and computers, children living in the northern part of the state (excluding the Upper Peninsula) are much less likely to have broadband (63 percent) than other parts of the state.

The Upper Peninsula, East-Central, and Western portions of Michigan all have roughly the same access to broadband (72 to 73 percent), while Southeast Michigan enjoys the greatest use of broadband (80 percent). However, these regional variations conceal a much starker inequity.

In the state as a whole, 79 percent of children living in metropolitan areas have access to broadband, compared with just 59 percent of those in nonmetro areas. It should also be noted that, while in most other respects Michigan's unequal access to broadband mirrors that of the nation as a whole, the urban-rural digital divide is much larger than one sees in other areas.

Michigan's 20-point gap between metro- and non-metro children, compares with only a 10-point difference nationally.

### **Implications**

The COVID-19 crisis has emphasized the need to ensure that all students have access to the tools necessary to support connected, online learning. If not, inequities in education will be exacerbated. While distance learning can include other approaches, online resources have long been known to add to the learning experience. A mix of strategies is needed to increase access to online tools for learning for all students, and schools have a responsibility to provide quality instruction and the needed educational supports to all of their students..

PPA has identified the following questions and recommendations for policymakers to consider as they seek to address digital equity:

# Key Questions to Consider

- In response to COVID-19, how are districts addressing digital access and equity in order to reach all of their students? How are school districts expanding access to the Internet (e.g., through mobile hot spots, community Wi-Fi, wireless buses)?
- How are districts reaching out to students and families who do not have Internet or broadband access?
   How are devices and equipment being distributed to students?

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- How are districts ensuring that students without Internet access receive equal learning opportunities?
- What kind of supports are districts providing teachers, students, and parents to successfully migrate to distance learning? On what topics are teachers receiving professional support (e.g., digital equity, instructional best practices, social emotional learning)?
- In the long term, how can state government play a role in ensuring digital equity for all families and students?

## Suggested Practices and Policies

Keep students and learning at the center.

Distance-learning opportunities should have the same components as traditional in-person instruction—they should be developmentally appropriate and accessible to all students.

Targeted approach. Low-income communities, rural communities, and people of color in Michigan face many more obstacles accessing computers and high-speed Internet; policies must target those communities to improve equity in access.

Short-term and long-term planning. In the short term, school districts should be thinking creatively—including providing remote hot spots or sharing district-owned devices, —for ways to bridge the digital divide. In the event of future school-building closures, schools should be looking for ways to implement policies and procedures that take into account the specific technological needs of families and students who do not have the ability to access information, assignments, or remote-learning opportunities beyond the traditional school day. These nontechnological instructional strategies must be comparable to those offered to students with greater access.

Expanding learning opportunities during the summer and minimizing loss of learning. Summer learning loss is a concern for students each year; however, the COVID-19 crisis has intensified the problem. Through a variety of summer programing and in partnership with community organizations, school districts can implement summer-enrichment programs that will support ongoing student learning. Where and when feasible, school districts can also choose to begin the 2020-21 school year before Labor Day (either in person or through distance learning), which may help to diminish potential learning losses incurred by stopping inperson insruction in 2019-20. Balancing the calendar is allowed for in the Governor Whitmer's Executive Order No. 2020-35 (EO-35).

#### References

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<sup>&</sup>quot;The Numbers behind the Broadband 'Homework Gap,'" John B. Horrigan, Pew Research Center, April 20, 2015, accessed April 10, 2020, <a href="https://www.pewresearch.org/fact-tank/2015/04/20/the-numbers-behind-the-broadband-homework-gap/">https://www.pewresearch.org/fact-tank/2015/04/20/the-numbers-behind-the-broadband-homework-gap/</a>.

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<sup>&</sup>lt;sup>v</sup> Keith N. Hampton, Laleah Fernandez, Craig T. Robertson, and Johannes M. Bauer, *Broadband and Student Performance Gaps* (East Lansing, MI: James H. and Mary B. Quello Center, Michigan State University, 2020), <a href="https://doi.org/10.25335/BZGY-3V91">https://doi.org/10.25335/BZGY-3V91</a>.

vi Vanessa Keesler, Presentation to the State Board of Education, Lansing, Michigan, Michigan Department of Education, April 14, 2020.